

## IN THE CLAIMS

The following is a complete list of the claims now pending; this listing replaces all earlier versions and listings of the claims.

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1. (Currently Amended) A processing collection method related to return of a used product, which is carried out by an information processing apparatus capable of sending information to a terminal via a communication network, said method comprising the ~~comprises a~~ step of sending information for displaying which contains fields for ordering a product and for specifying the return of a used product by supplying a screen for a logged-in user of the terminal and allows the user to specify collection of used office consumable according to said screen, characterized in that said collection method ~~comprises a generation step of generating, on said screen, an item for receiving orders for the office consumables from said user, and an item for said user to specify whether to use collection of the used office consumables; and said screen contains the items generated in said generation step.~~

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2. (Currently Amended) The ~~collection~~ method according to claim 1, wherein the information for displaying also characterized in that said screen contains status information regarding the used product which has been returned from data which indicates the progress of collection of used office consumables in the case of the user who has specified said office consumables.

3. (Currently Amended) The ~~collection~~ method according to claim 1, wherein the ~~characterized in that used product is returned~~ office consumables are collected when the ordered product is office consumables are delivered, if the user has said collection is specified the return of the used product.

4. (Currently Amended) The collection method according to claim 1, wherein the communication network includes the ~~characterized in that an Internet is used~~ for said log-in.

{5. - 40. (Withdrawn).}

41. (Currently Amended) A ~~processing~~ collection method related to return of a used product, which is carried out by using an information processing apparatus capable of sending which sends information to a terminal connected via a communications line communication network, said method characterized by comprising the steps of:

receiving logged-in information from the a sending step of sending;  
to said terminal,;

reading status information related to the return of a used product  
from a database in accordance with the logged-in information;

supplying display screen information for displaying, which contains  
an input field for entering ordering information of a product, to the terminal; goods and

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*add*  
~~supplying to the terminal an input field for entering collection information for displaying, which contains the read status information as to whether said goods be collected.~~

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{42. - 50. (Withdrawn).}

51. (Cancelled).

{52. and 53. (Withdrawn).}

*add*  
54. (New) The method of claim 41, further comprising the step of updating the status information based on a notice of completion of the return of the used product.

*add*  
55. (New) The method of claim 41, further comprising the step of calculating an incentive point in accordance with the status information.

56. (New) The method of claim 41, further comprising the step of planning a plan of the return of the used product.

57. (New) The method of claim 41, wherein the product includes a consumption used by an image forming apparatus.

58. (New) A processing method related to return of a used product, which is carried out using an information processing apparatus capable of sending information to a terminal via a communication network, said method comprising the steps of:

receiving logged-in information from the terminal;

reading result information relating to the return of a used product from a database in accordance with the logged-in information, wherein the result information is generated based on the return of two times and more; and

supplying to the terminal information for displaying, which contains the read result information.